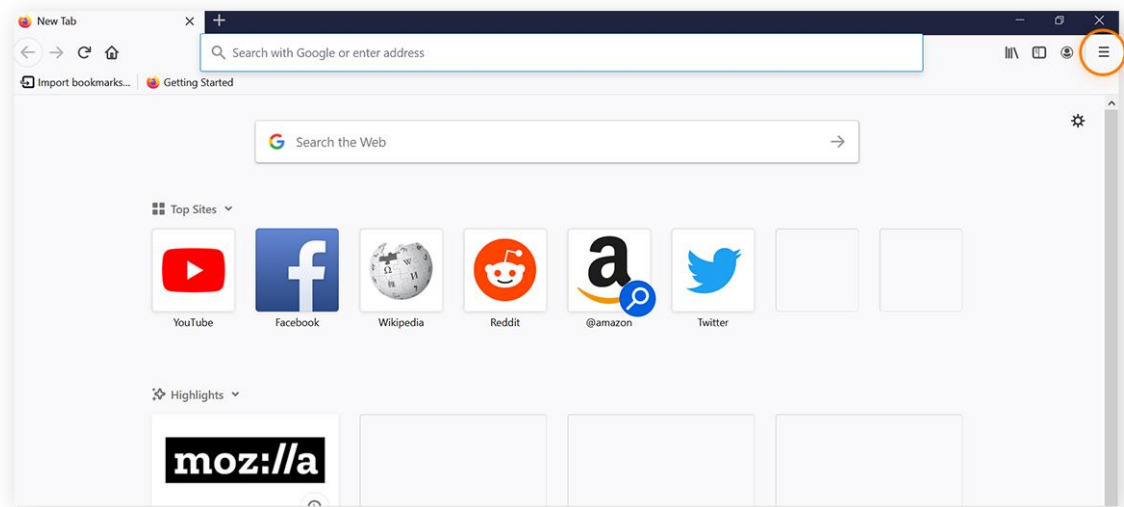


How to allow pop-up exceptions on Firefox

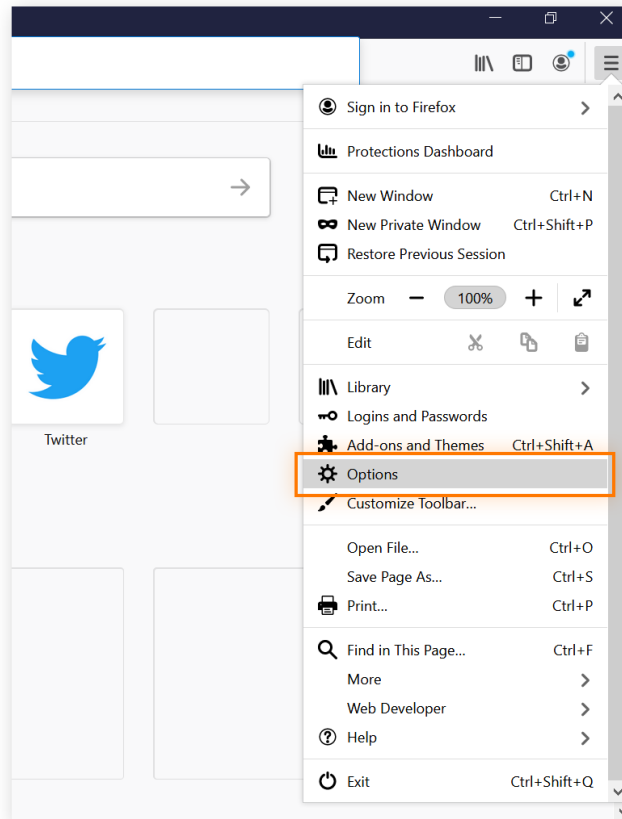
It may happen you click the respective project in GfK Connect, but nothing happens, and you are still stuck on the same page. This is due to specific settings of your browser that block pop-ups. Browser settings thus need to be modified via fairly simple process these instructions will guide you through:

(These instructions are valid for Mozilla Firefox, but their logic shouldn't differ much for other browsers)

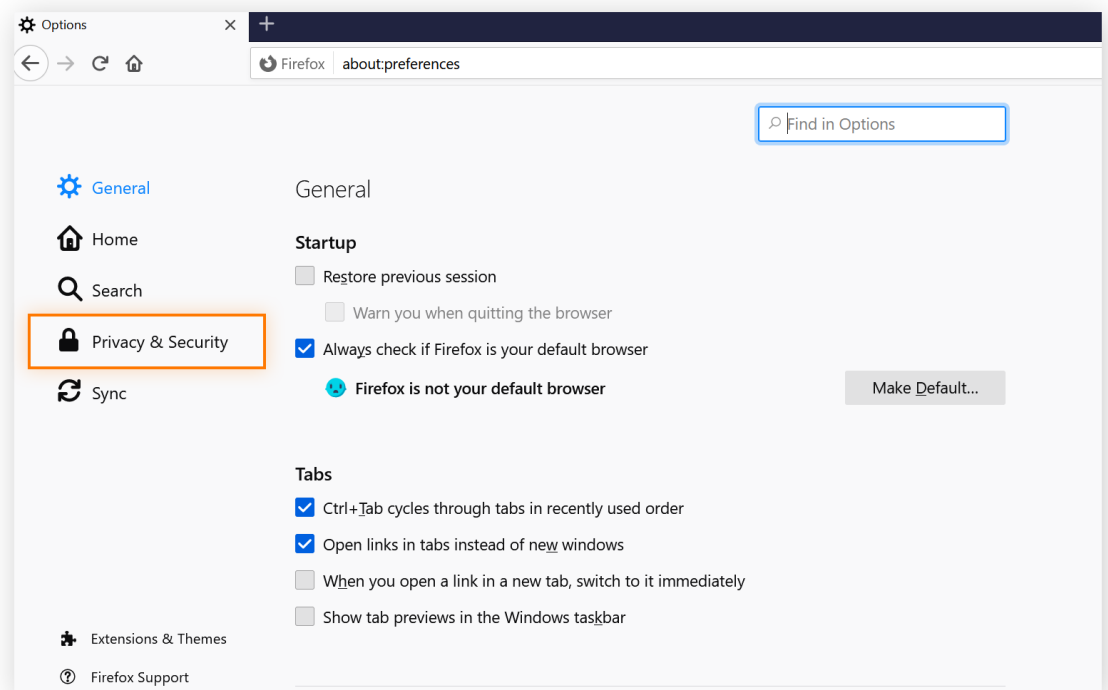
1. Open a new browser window in Firefox and click the **hamburger menu** (three stacked lines) in the upper-right corner.



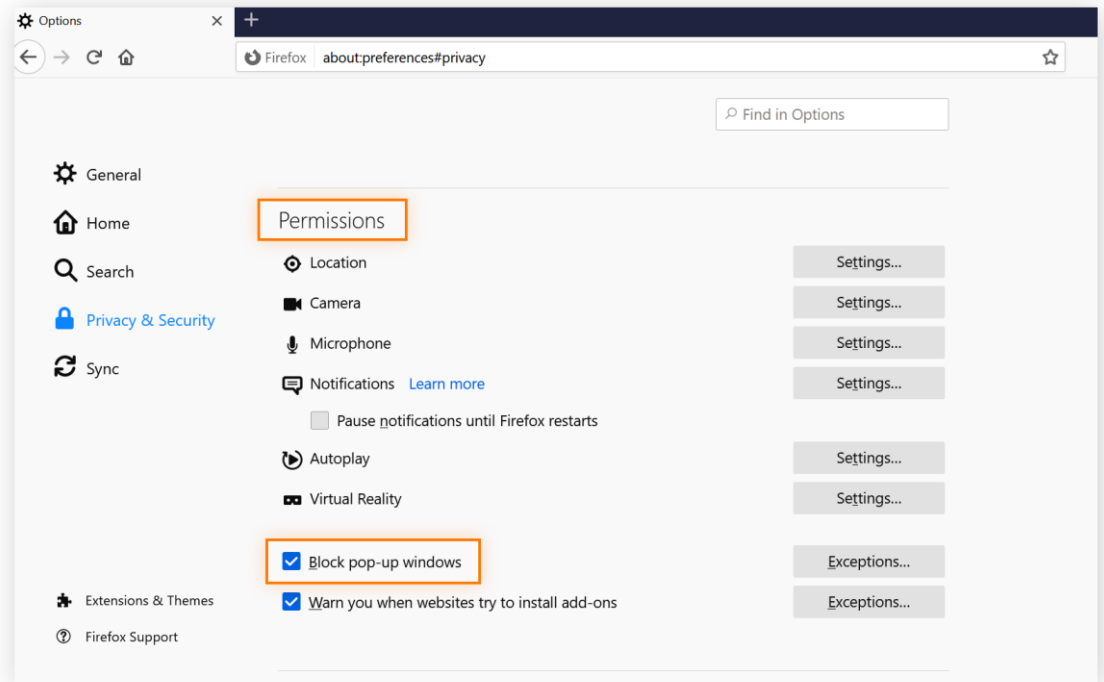
2. Choose „Options“ from the drop-down menu.



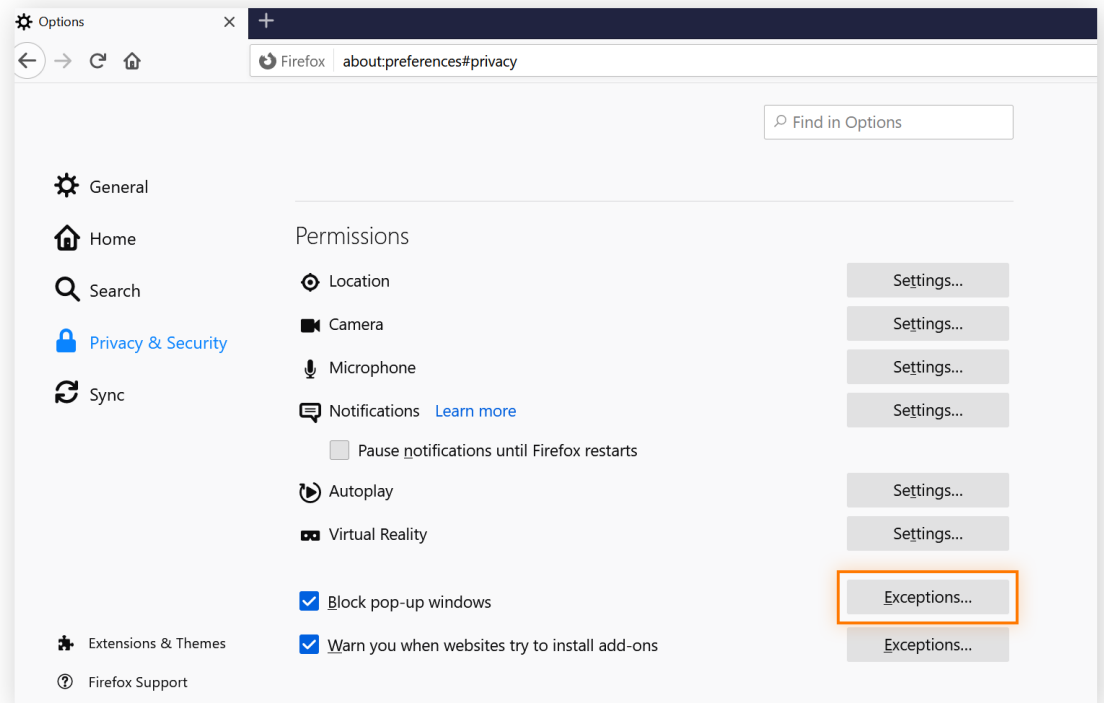
3. Select „Privacy & Security“ from the menu on the left-hand side.



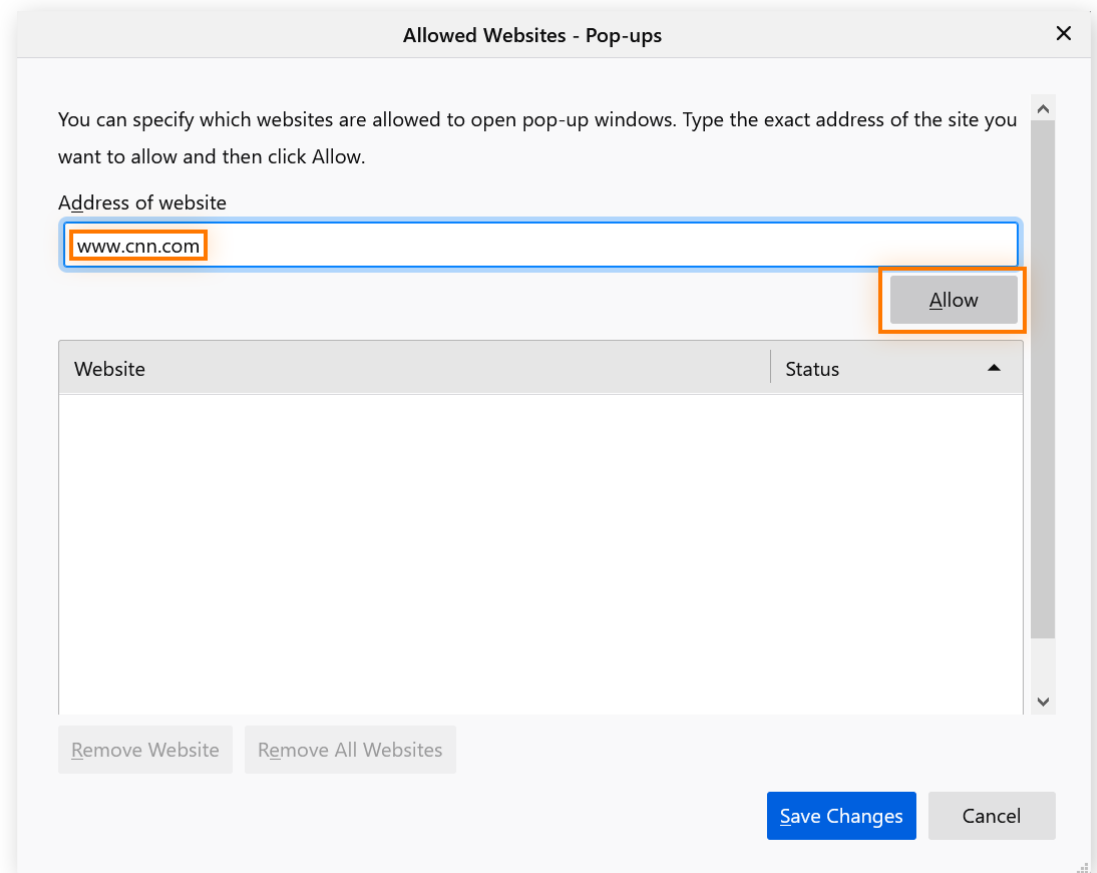
4. Scroll down to the „Permissions“ section and find the setting „Block pop-up windows“.



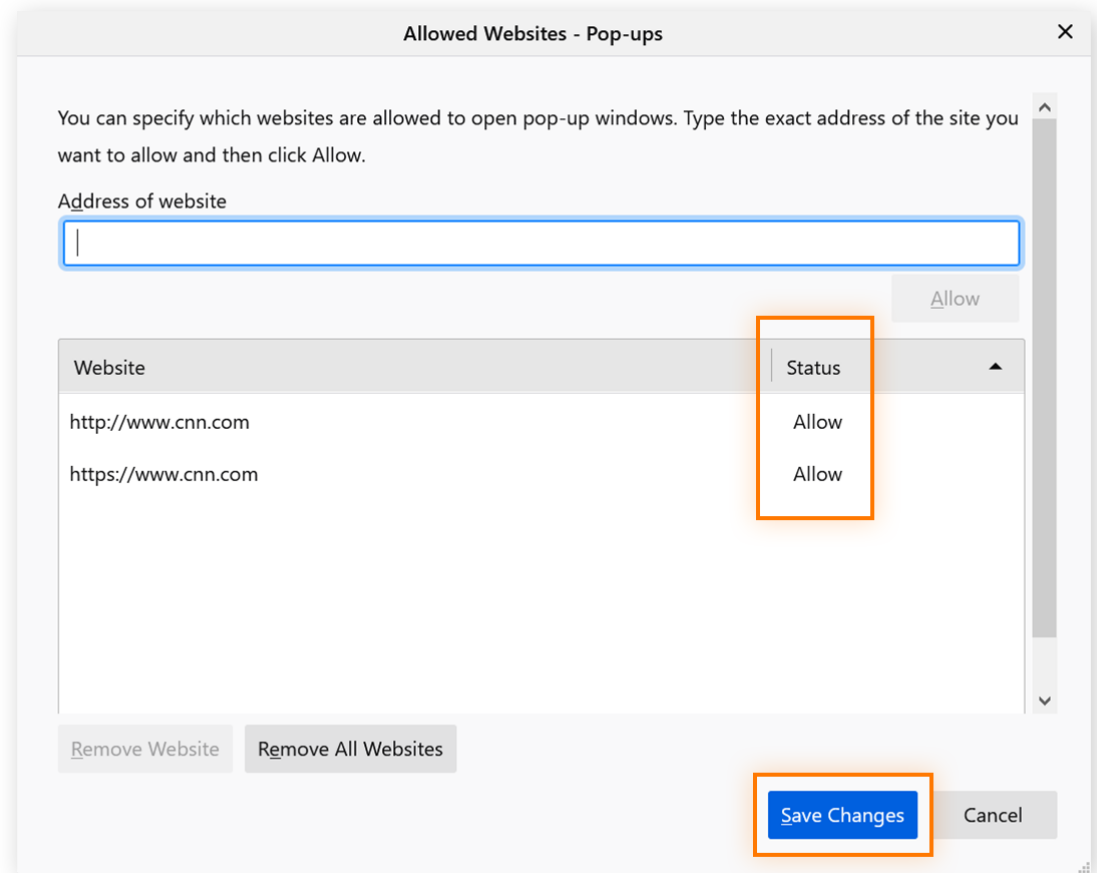
5. Click the Exceptions button to the right of „Block pop-up windows“.



6. A window will open with an option to add the address of a website. Type „gfkconnect.gfk.com“ in the field.



7. Click „Allow“ button below the „Address of website“ field. The website will appear in the field below with its pop-up status set to “Allow.”
8. Click Save Changes. GfK Connect should now be listed with it’s status saying „Allow“



9. Now please go back to GfK Connect, your project should now open without any issues.